



Verizon Requirements Gathering Meeting

January 11th, 2013





Topics to Cover

- » UIS Future State (45 min)
- » Usage Models (45 min)
- » Use of Data Captured During Registration (15 min)
- » Accessibility Compliance (15 min)

UIS Future State

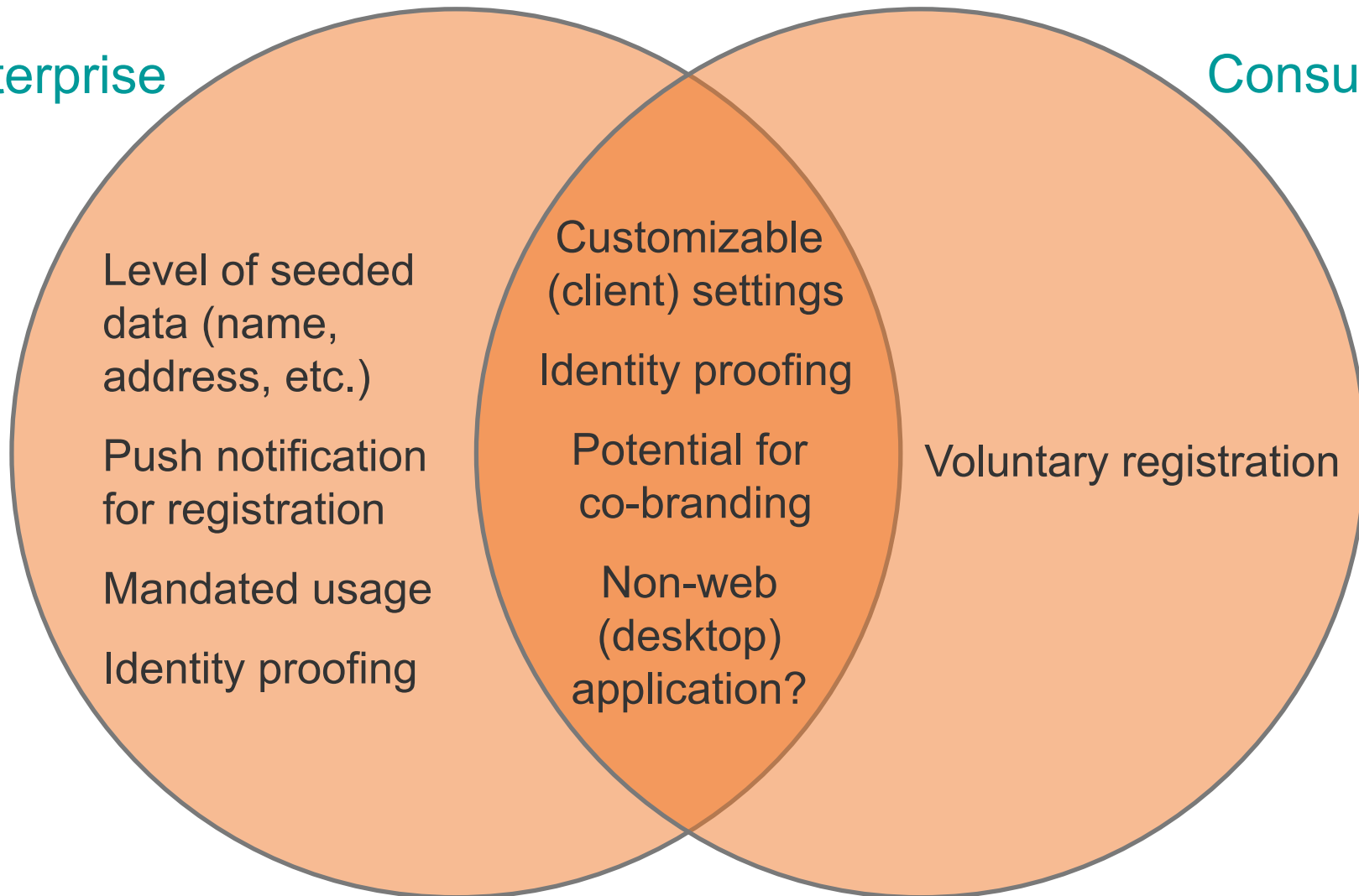
You are now 5 years in the future...

- » Who are your most interesting consumers?
- » What kinds of second-factor authentication are most pervasive? (bio-metrics, voice, etc.)
- » What is UIS protecting?
- » How is UIS differentiated in the marketplace?

Usage Models

Enterprise

Consumer



Usage Models – Unique Aspects

Access to UIS

1. Active directory first-factor authentication
2. Client web first-factor authentication
3. Verizon captures client owned web first-factor
4. Verizon owns first-factor authentication

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illustration

Usage Models – Consumer Case

Access to UIS

1. Client web first-factor authentication
2. Verizon first-factor authentication

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Use of Data Captured During Registration

- » Why are security questions captured?
- » Are there cases (LOA1?) in which we do not need to capture home address?
- » Is home phone #, fax # required?
- » Can we delay pin capture until a user selects an app for OTP device?

Accessibility Guidelines

- » Verizon UIS accessibility guidelines
 - Section 508 compliance – do you plan to become certified?
 - Adhere to WCAG 2.0 A, AA, AAA conformance level?
 - Any international standards and considerations?
 - How do you plan to test for compliance validation?

- » Medullan's role
 - How would you like Medullan to work with you on accessibility guidelines compliance?